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MARCH 2024

## Introducing PMOPA Member Service Enhancements

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PMOPA is excited to introduce new individuals who will be enhancing our member services. We also have a new mailing address, email address, and telephone number for member services and the PMOPA Hotline.

While Jenna Reid's departure from PMOPA as Chief Operating Officer and PMOPA Magazine editor late last year left a gap in member services, the magazine, and financial management, it also presented an opportunity for us to enhance our services in these areas. We took time to carefully evaluate several options and are confident that these new service providers will provide significant value to PMOPA members going forward. The breadth of the COO role was extensive, and the new team members PMOPA is bringing on-board have deep expertise and experience in their focus areas that will directly benefit PMOPA and our members.

Please allow us to introduce these new professionals to you.

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## PMOPA Selects Association Management Strategies for Member Services and Financial Management



### Introducing Association Management Strategies

With integrity, excellence and collaboration as its core values, Association Management Strategies, Inc. (AMS) was founded in 2007 by John Flatley, a Capitol Hill and trade association veteran. With early key strategic hires, AMS built a foundation providing the staffing and resources of a traditional association management company, with expertise in the public policy arena. Today, from its headquarters in downtown Washington, DC, AMS provides comprehensive and specialized services to a diverse set of client partners. PMOPA is the newest client to be served by AMS's professional staff.



## Introducing Carrie Hoffman, Senior Vice President, Association Management Strategies

Carrie Hoffman is the lead AMS executive working closely with PMOPA's CEO, Mike Nichols, to ensure quality membership services and financial management for PMOPA. Carrie also serves other aviation association clients, including the United Aerial Firefighters Association. Carrie joined AMS in 2005 and is an association executive with over 20 years' experience in the association management industry.

Welcome, Carrie, to the PMOPA community!

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## New PMOPA Contact Details

PMOPA's new mailing address is the physical office location of Association Management Strategies. Please update your records, as use of the old PO Box in Wichita and old Hotline number is discontinued.

### **Piper M-Class Owners & Pilots Association**

1800 M Street, NW  
Suite 400S  
Washington, DC 20036  
United States

### **PMOPA Telephone & Hotline**

+1-202-908-4344

Extension numbers

- 1 – PMOPA Member Services
- 2 – Mike Nichols, Chief Executive Officer
- 3 – Kevin Mead – Engine & Airframe Questions
- 4 – AME Dr. Tom Rosenthal – Medical Questions
- 5 – John Farrish – Legal Issues Regarding Aircraft Transactions
- 6 – Jerry H. Trachtman – All Other Legal Issues

### **PMOPA Member Services Email Address**

[membership@pmopa.com](mailto:membership@pmopa.com) - This email will go to Association Management Strategies to provide a range of member support and services, from membership join and renewal, website access (e.g., password resets), and event registration questions.

### **Other Important Email Addresses**

[editor@pmopa.com](mailto:editor@pmopa.com) - PMOPA members are welcome to share story ideas, articles, photographs (with captions) for publication consideration in PMOPA Magazine or PMOPA Direct e-newsletters.

[mnichols@pmopa.com](mailto:mnichols@pmopa.com) - Mike Nichols, PMOPA CEO

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## Introducing Rob Finfrock, New PMOPA Magazine Editor



Aviation writer, editor and podcaster Rob Finfrock recently joined PMOPA as editor of PMOPA Magazine, beginning with the upcoming March/April 2024 issue. Rob's introduction to general aviation came onboard a Cessna 310 freight hauler in August 2002. That ride spurred him to attain his sport pilot's certificate and ultimately led to his nearly 20-year career in our industry.

Rob works with numerous aviation clients including the National Business Aviation Association, Greteman Group, Aviation International News and other owner/pilot associations. Since January 2020, Rob has hosted NBAA's weekly "Flight Plan" podcast addressing the latest news and information important to the business aviation community. He lives in Corrales, NM and enjoys 'low and slow' flying whenever he can over the Land of Enchantment.

Welcome, Rob, to the PMOPA community!

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## Extending Our Gratitude to Dianne White



PMOPA is built on a strong foundation of exceptional leaders who have dedicated time, talent, and treasure (not to mention blood, sweat, and tears) to ensure your association's success. Dianne White is one of those leaders, having served as Executive Director from 2018-2022.

With Jenna's departure from PMOPA last year, there was an immediate need for help with the PMOPA Magazine. Dianne White graciously stepped in (hit the ground running, really) and saved the day, editing the November/December edition of PMOPA Magazine on extremely short notice during the busy holiday season, and with a very tight turnaround timeframe.

Dianne's passion for and commitment to the members of the PA-46 community are exceptional and I greatly appreciate her dedicating time, once again, to help PMOPA and our members.

Thank you, Dianne!



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